

Structural Governance Policy

EI-PY-001-1.0 (Formerly BOP141)

Arqiva provides innovative and secure communications and broadcast technology to connect people for an enriched and safer life. We're extending the reach of mobile communications, shaping the future of broadcast and unlocking the potential of the Internet of Things. Our Customers include major UK and international broadcasters, the independent radio groups, major telecommunication providers and retail, leisure, energy and water companies.

Our Vision is to be central to every vital connection every day and support our Values of being Ingenious, Straightforward and Collaborative.

At Arqiva we believe that, through our on-going commitment to quality and continual improvement, and development of our people and partnerships with our supply chain, we will deliver service excellence to our customers and stakeholders. This Quality Policy sets out a visible commitment to this belief. This philosophy will deliver on our priorities of:

- Helping our customers prosper and succeed
- Being a great place to work
- Creating shareholder value
- Growing a financially successful business

Policy Statement

Through its Structural Engineering team, Arqiva has overall responsibility for the structural integrity of all Arqiva owned and managed structural assets - masts, towers and other antenna support structures. This policy sets out our visible commitment to professionally maintain these structural assets in accordance with industry best practice.

Arqiva is committed to ensuring structural integrity and a safe working environment at each of its operational sites throughout the lifecycle of each structure.

The Structural Engineering team manages the risk to the structures by ensuring a sound balance between structural reliability and optimal use of the assets by applying appropriate margins of safety with due regard to the structures' strategic importance and economic consequences of failure.

Arqiva is committed to maintaining high standards of professionalism in Structural Engineering. To meet our commitments, we:

- Adopt best practice and relevant health and safety legislation and commit to maintaining the health, safety and wellbeing of our employees and all our stakeholders affected by our operations in alignment with the requirements of BOH695.
- Commit to minimising the environmental impact of our activities, products and services (where practicable) in alignment with the requirements of BOH684.
- Ensure our assets are designed, constructed and operated to standards that promote good safety performance throughout their life including decommissioning.
- Ensure that those members of staff and external parties responsible for assessing the structural integrity of Arqiva structures are trained to an appropriate level and act professionally and with skill, care and diligence.
- Encourage our employees to develop professionally to maintain and improve technical expertise.
- Require external designers to demonstrate the same level of commitment as Arqiva to adopting best practice and all applicable legislation and technical standards.

Arqiva actively promotes continual improvement in Structural Governance by:

- Continuous review of its policies, processes, rules and procedures; identifying areas of potential improvement and putting in place changes to implement those improvements.
- Actively seeking alternative, more efficient, methods by which it can maintain its structures to ensure that industry best practice standards are achieved.
- Implementing a periodic inspection programme that ensures defects are identified and subsequently programmed for appropriate maintenance, repair or replacement, within industry best practice.

Electronically Signed

Jim Weeden - Engineering & Implementation Director

Date: March 2020